



Suggested Maintenance and Preventative Care

All Mystic Motorized Screen units are backed by an industry leading warranty. Please use the following guide to get years of trouble free service from your new Mystic Screen.

Maintenance

Every 3-6 months: Ensure sidetracks are clear of any debris that could build up. Compressed air can be used to blowout any debris that may have accumulated in the track over time. You may also use water (low pressure only) to rinse any debris out of the tracks. If necessary use a soft cloth to remove any built up debris.

Once tracks are cleaned (allow to dry if water was used) thoroughly lubricate the track system with a DRY SILICONE SPRAY only. DO NOT USE WD-40 as it causes dirt to collect. Raise and lower the screen panel to allow the lubrication to distribute evenly in the tracks.

Clean the screen material with water and a mild detergent soap or cleaner such as Simple Green. A soft cloth can be used for wiping screen. Thoroughly rinse screen material with low pressure water. DO NOT USE high pressure and do not scrub screen material with a brush.

NOTE: WE DO NOT RECOMMEND USING A PRESSURE WASHER TO CLEAN YOUR TRACKS OR SCREEN.

Preventative Care

Zipper Check—Periodically check to ensure the screens side zipper is fully engaged inside of the track system. If you noticed that the zipper has escaped the track contact your installer immediately and cease operation to avoid any damage to screen panel.

Inclement Weather—In high wind conditions and all other extreme weather conditions (such as freezing rain and snow) keep your screen completely rolled in the up position. Mystic Screens are not intended to be left in the down position for extended periods nor are they to be used for storm protection.

Avoiding Damage—To avoid screen from tearing or from exiting the track keep small children and pets away. Avoid leaning on or leaning any object on any portion of the Mystic Screen. Ensure all objects are out of the path of the screen when operating to avoid damage.

Thank you for choosing the Mystic Motorized Screen System.